



# SMS Opt-in / Opt-out Policy (addendum for US)

## 1. Opt-In Policy

By creating an account with Scaleway, you agree to receive transactional and, where applicable, marketing SMS messages from Scaleway to the phone number you provided during the registration process.

- **Transactional Messages:** These messages include account alerts, security notifications, and other service-related updates.
- **Marketing Messages:** Promotional offers, product updates, and marketing campaigns may also be sent if you have explicitly consented.

### Consent Details:

- You provide express written consent to receive SMS messages by checking the consent box during account registration.
- This consent is **not a condition of purchase**.
- Message frequency may vary.
- Standard message and data rates may apply.

You can view and update your communication preferences in your account settings at any time.

## 2. Opt-Out Policy

You may revoke your consent and stop receiving SMS messages at any time by:

- **Replying “STOP”** to any message you receive, or
- **Managing your preferences** in your account settings



Once you opt-out, you will no longer receive marketing messages. However, you may still receive essential **transactional messages** related to your account and services (as permitted by law).

### 3. Support & Help

For help or more information regarding our messaging services, reply "HELP" to any message, or contact us at [contact@scaleway.com](mailto:contact@scaleway.com) or via our [contact page](#).

### 4. Data Privacy

Your mobile phone number and communication preferences are processed in accordance with our [Privacy Policy](#). We do not share your mobile number with third parties for their marketing purposes.

### 5. Compliance Statement

Our SMS communication practices comply with:

- **Telephone Consumer Protection Act (TCPA),**
- **CTIA Messaging Principles and Best Practices,**
- Applicable U.S. federal and state regulations.